

PEDRO R. PIERLUISI
- PUERTO RICO

WASHINGTON OFFICE:
1213 LONGWORTH HOUSE OFFICE BUILDING
(202) 225-2615 FAX: (202) 225-2154

SAN JUAN OFFICE:
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ANTIGUO EDIFICIO DE MEDICINA TROPICAL
ALA DE ENFERMERIA 2DO PISO
SAN JUAN, PUERTO RICO 00901
(787) 723-6333 FAX: (787) 729-7738

Congress of the United States
House of Representatives
Washington, DC 20515-5401

COMMITTEES:
ETHICS
JUDICIARY
NATURAL RESOURCES

December 16, 2011

Dr. Patrick M. Byrne
Chief Executive Officer
Overstock.com, Inc.
6350 S. 3000 East
Salt Lake City, UT 84121

Dear Dr. Byrne:

According to data compiled by *Internet Retailer Magazine*, Overstock.com is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

Puerto Rico is a U.S. jurisdiction that is home to 3.7 million American citizens, many of whom are potential purchasers of your company's products. The Island is within the U.S. customs zone and the U.S. immigration zone. Federal law, including all relevant trade and consumer protection law, applies in Puerto Rico. Those laws are enforced by the United States District Court for the District of Puerto Rico, which is one of 94 federal judicial districts and which forms part of the United States Courts for the First Circuit. The U.S. Postal Service provides the same range of services in Puerto Rico as it does in the 50 states. Federal Express and UPS both serve Puerto Rico by air, and several companies deliver products from the mainland U.S. to Puerto Rico by ship.

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2. If this is the case, could you please explain the reason or reasons why your company has adopted this policy, and could you indicate whether you are amenable to reconsidering that policy?

Given that we are entering the holiday season, when shopping is at its peak, I would very much appreciate your prompt attention to these questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Pierluisi". The signature is fluid and cursive, with a large initial "P".

Pedro R. Pierluisi
Member of Congress

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December 16, 2011

Mr. Steven A. Ballmer
Chief Executive Officer
Microsoft Corporation
One Microsoft Way
Redmond, WA 98052-6399

Dear Mr. Ballmer:

According to data compiled by *Internet Retailer Magazine*, Microsoft is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Pedro R. Pierluisi
Member of Congress

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December 16, 2011

Mr. Michael S. Dell
Chairman and Chief Executive Officer
Dell Inc.
One Dell Way
Round Rock, TX 78682

Dear Mr. Dell:

According to data compiled by *Internet Retailer Magazine*, Dell is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Member of Congress

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December 16, 2011

Mr. Ronald L. Sargent
Chairman and Chief Executive Officer
Staples, Inc.
500 Staples Drive
Framingham, MA 01702

Dear Mr. Sargent:

According to data compiled by *Internet Retailer Magazine*, Staples is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Pedro R. Pierluisi
Member of Congress

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PUERTO RICO

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December 16, 2011

Mr. Louis J. D'Ambrosio
Chief Executive Officer
Sears Holdings Corporation
3333 Beverly Road
Hoffman Estates, IL 60179

Dear Mr. D'Ambrosio:

According to data compiled by *Internet Retailer Magazine*, Sears is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Pedro R. Pierluisi
Member of Congress

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PUERTO RICO

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December 16, 2011

Sir Howard Stringer
Chief Executive Officer
Sony Corporation of America
550 Madison Avenue
New York, NY 10022

Dear Sir Stringer:

According to data compiled by *Internet Retailer Magazine*, SonyStyle.com is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Member of Congress

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December 16, 2011

Mr. Mark R. Goldston
Chief Executive Officer
FTD Group, Inc.
3113 Woodcreek Drive
Downers Grove, IL 60515

Dear Mr. Goldston:

According to data compiled by *Internet Retailer Magazine*, FTD Group is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Pedro R. Pierluisi
Member of Congress

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PUERTO RICO

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December 16, 2011

Mr. Kevin Mansell
Chief Executive Officer
Kohl's Corporation
N 56 W 17000 Ridgewood Drive
Menomonee Falls, WI 53051

Dear Mr. Mansell:

According to data compiled by *Internet Retailer Magazine*, Kohl's is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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December 16, 2011

Ms. Margaret Whitman
President and Chief Executive Officer
Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304-1185

Dear Ms. Whitman:

According to data compiled by *Internet Retailer Magazine*, Hewlett-Packard is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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December 16, 2011

Ms. Andrea Jung
Chief Executive Officer
Avon Products, Inc.
1345 Avenue of the Americas
New York, NY 10105

Dear Ms. Jung:

According to data compiled by *Internet Retailer Magazine*, Avon Products is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Member of Congress

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December 16, 2011

Mr. Neel Grover
Chief Executive Officer
Buy.com Inc.
27 Brookline
Aliso Viejo, CA 92656

Dear Mr. Grover:

According to data compiled by *Internet Retailer Magazine*, Buy.com is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

Puerto Rico is a U.S. jurisdiction that is home to 3.7 million American citizens, many of whom are potential purchasers of your company's products. The Island is within the U.S. customs zone and the U.S. immigration zone. Federal law, including all relevant trade and consumer protection law, applies in Puerto Rico. Those laws are enforced by the United States District Court for the District of Puerto Rico, which is one of 94 federal judicial districts and which forms part of the United States Courts for the First Circuit. The U.S. Postal Service provides the same range of services in Puerto Rico as it does in the 50 states. Federal Express and UPS both serve Puerto Rico by air, and several companies deliver products from the mainland U.S. to Puerto Rico by ship.

In light of the foregoing, it is difficult to comprehend why your company's shipping policy should treat residents of Puerto Rico differently than their fellow American citizens in the 50 states, or why such a policy makes good business sense. Accordingly, I respectfully ask that you provide answers to the following questions:

1. Could you confirm that, under your company's current shipping policy, you ship products to residents of the 50 states, but do not ship products to residents of the U.S. territory of Puerto Rico?

2. If this is the case, could you please explain the reason or reasons why your company has adopted this policy, and could you indicate whether you are amenable to reconsidering that policy?

Given that we are entering the holiday season, when shopping is at its peak, I would very much appreciate your prompt attention to these questions.

Sincerely,



Pedro R. Pierluisi
Member of Congress

PEDRO R. PIERLUISI
PUERTO RICO

WASHINGTON OFFICE:
1213 LONGWORTH HOUSE OFFICE BUILDING
(202) 225-2615 FAX: (202) 225-2154

SAN JUAN OFFICE:
157 AVENIDA DE LA CONSTITUCIÓN
ANTIGUO EDIFICIO DE MEDICINA TROPICAL
ALA DE ENFERMERÍA 2DO PISO
SAN JUAN, PUERTO RICO 00901
(787) 723-6333 FAX: (787) 729-7738

COMMITTEES:

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JUDICIARY

NATURAL RESOURCES

Congress of the United States
House of Representatives
Washington, DC 20515-5401

December 16, 2011

Mr. Joseph M. Redling
Chief Executive Officer
Nutrisystem, Inc.
600 Office Center Drive
Fort Washington, PA 19034

Dear Mr. Redling:

According to data compiled by *Internet Retailer Magazine*, Nutrisystem is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

Puerto Rico is a U.S. jurisdiction that is home to 3.7 million American citizens, many of whom are potential purchasers of your company's products. The Island is within the U.S. customs zone and the U.S. immigration zone. Federal law, including all relevant trade and consumer protection law, applies in Puerto Rico. Those laws are enforced by the United States District Court for the District of Puerto Rico, which is one of 94 federal judicial districts and which forms part of the United States Courts for the First Circuit. The U.S. Postal Service provides the same range of services in Puerto Rico as it does in the 50 states. Federal Express and UPS both serve Puerto Rico by air, and several companies deliver products from the mainland U.S. to Puerto Rico by ship.

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Given that we are entering the holiday season, when shopping is at its peak, I would very much appreciate your prompt attention to these questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pierluisi".

Pedro R. Pierluisi
Member of Congress

PEDRO R. PIERLUISI
PUERTO RICO

WASHINGTON OFFICE:
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COMMITTEES:
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JUDICIARY
NATURAL RESOURCES

Congress of the United States
House of Representatives
Washington, DC 20515-5401

December 16, 2011

Mr. Keith Stewart
Chairman and Chief Executive Officer
National Broadcasting Company, Inc.
21301 Burbank Boulevard
Woodland Hills, CA 91367

Dear Mr. Stewart:

According to data compiled by *Internet Retailer Magazine*, NBC is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

Puerto Rico is a U.S. jurisdiction that is home to 3.7 million American citizens, many of whom are potential purchasers of your company's products. The Island is within the U.S. customs zone and the U.S. immigration zone. Federal law, including all relevant trade and consumer protection law, applies in Puerto Rico. Those laws are enforced by the United States District Court for the District of Puerto Rico, which is one of 94 federal judicial districts and which forms part of the United States Courts for the First Circuit. The U.S. Postal Service provides the same range of services in Puerto Rico as it does in the 50 states. Federal Express and UPS both serve Puerto Rico by air, and several companies deliver products from the mainland U.S. to Puerto Rico by ship.

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A handwritten signature in cursive script, appearing to read "Pierluisi".

Pedro R. Pierluisi
Member of Congress

PEDRO R. PIERLUISI
PUERTO RICO

WASHINGTON OFFICE:
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Congress of the United States
House of Representatives
Washington, DC 20515-5401

COMMITTEES:
ETHICS
JUDICIARY
NATURAL RESOURCES

December 16, 2011

Mr. Mark Parker
Chief Executive Officer
Nike, Inc.
One Bowerman Drive
Beaverton, OR 97005-6453

Dear Mr. Parker:

According to data compiled by *Internet Retailer Magazine*, Nike is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Sincerely,

A handwritten signature in cursive script, appearing to read "P. Pierluisi".

Pedro R. Pierluisi
Member of Congress

PEDRO R. PIERLUISI
PUERTO RICO

WASHINGTON OFFICE:
1213 LONGWORTH HOUSE OFFICE BUILDING
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Congress of the United States
House of Representatives
Washington, DC 20515-5401

COMMITTEES:
ETHICS
JUDICIARY
NATURAL RESOURCES

December 16, 2011

Mr. Jason Ackerman
Chief Executive Officer
Fresh Direct Holdings Inc.
23-30 Borden Avenue
Long Island City, NY 11101

Dear Mr. Ackerman:

According to data compiled by *Internet Retailer Magazine*, Fresh Direct is one of the top 100 U.S. companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Sincerely,

A handwritten signature in black ink, appearing to read "Pierluisi", written in a cursive style.

Pedro R. Pierluisi
Member of Congress

PEDRO R. PIERLUISI
PUERTO RICO

WASHINGTON OFFICE:
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Congress of the United States
House of Representatives
Washington, DC 20515-5401

COMMITTEES:
ETHICS
JUDICIARY
NATURAL RESOURCES

December 16, 2011

Mr. Frederico Marchetti
Chairman and Chief Executive Officer
YOOX Corporation
122 Hudson Street
New York, NY 10013

Dear Mr. Marchetti:

According to data compiled by *Internet Retailer Magazine*, YOOX is one of the top 100 companies when measured by annual online sales. However, my office has reviewed the shipping policy contained on your company's website, and it appears that your company ships its products to all 50 states, including Hawaii and Alaska, but does not ship its products to consumers residing in the U.S. territory of Puerto Rico. According to the analysis conducted by my office, about 80% of the top 100 e-retailers in the country do currently ship their products to Puerto Rico. I hope you will consider revising your company's policy to do the same.

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Sincerely,



Pedro R. Pierluisi
Member of Congress